

Knox Infolink Inc was established in 1991. We are a non-profit, incorporated agency administrated by a Committee of Management.

Mission Statement

Knox Infolink Inc provides confidential and impartial information to the community with the aim to empower individuals to make informed decisions which will enhance their quality of life.



Phone: 9761 1325
TTY: 9761 1876
Fax: 9762 9549
Email: info@knoxinfolink.org.au
Web: www.knoxinfolink.org.au
Location: Marie Chandler House
136 Boronia Road, Boronia 3155
(next to Boronia Progress Hall)
Easily accessible by public transport
Melway reference: 64 K9

Hours of Service:

Monday to Friday, 10am to 3pm
Phone service until 3.30pm
Emergency Relief last appointment 2.45pm



Proudly supported by Knox City Council

Acknowledge the support from Community Information Victoria

Informing KNOX



An information advocacy and referral service that is free, confidential and impartial.

Confidential interviews, always respecting the client's right to make his/her own decisions.

Our staff of volunteers are people who are trained to assist with your enquiries in a professional, friendly manner.

Knox Infolink is a Community Information Centre for the people of Knox

Programs:



Emergency Relief Service

Our Emergency Relief Service is available for families and individuals living in the Knox Council area. Clients are assessed for services by appointment.

Assistance that can be provided is food vouchers, food, Telstra Assistance Program, advocacy and information referral to appropriate services.



Community Information

We have pamphlets and information available which range from health, counselling, legal, education, disabilities, Centrelink, aged services, ombudsman, local government, housing, employment, consumer, youth, housing and general support service.

Knox Consumer Resource Guide is available which includes information on the local area of Knox. This book includes a variety of information on such items as travel tips, concessions available, bargain shopping, handy household cleaning tips, budgeting and recipes. Please ask for your copy.



Budget Service

The Budget Service is a free service which provides information on budgeting, assists with establishing a budget; assists with negotiating bill payments with utility companies, ensuring access to entitlements and with your permission referral to other community service.



No Interest Loan Scheme

This scheme provides No Interest Loans to low income earners living in the City of Knox. Loans are for household items, white goods or health aids. Loans will not incur interest or any additional charges. Contact us for an information pack.



Tax Help Program

Tax Help Program operates from mid July to 31st October. This service is for people on a low income to have tax returns completed at no cost. Appointment required.



TTY Relay Service

For the hearing and speech impaired.



Fax Service



Interpreting service available by appointment

What you need to bring:

- Current Health Care Card
- Pension or Disability Concession card