



Disability Services Board

A Board established under the Disability Act 2006

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Feedback on National Disability Insurance Scheme – Code of Conduct Discussion Paper

June 2017

The Victorian Disability Services Board (DSB) strongly commends and supports the June 2017 submission by the Victorian Disability Services Commissioner (DSC).

The DSB was established under the Victorian *Disability Act 2006*. The DSB provides advice to the Victorian Minister for Disability and the DSC on the Victorian disability complaints system and matters relating to disability services complaints.

In relation to the National Disability Insurance Scheme – Code of Conduct Discussion Paper, the DSB makes the following additional submission:

An aim of the Code of Conduct is to promote safe and ethical service delivery. One preventative effect is setting clear expectations of providers and workers. The Code also serves to provide people with disability and their families with an understanding of what they can expect from NDIS funded supports.

In Victoria, the DSC has promoted quality and safeguarding principles by helping people to feel comfortable and empowered to “speak out” and complain without fear of jeopardising or losing services. The DSB recommends consideration is given as to how people with disabilities, their families and carers will be supported, educated and trained to use the Code to their advantage and for their protection.

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