

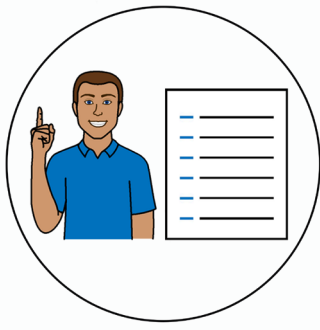


**Australian Government**  
**Department of Social Services**



# **Review of the National Disability Advocacy Program Consultation Report**





## Hard words

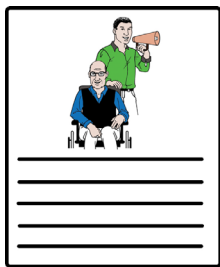
This booklet has some hard words.

The first time we write a hard word

- the word is in **blue**
- we will write what the hard word means.

This booklet is written by  
the Department of Social Services.

When you see 'we' it means  
the Department of Social Services.



The Australian Government gives money to the **National Disability Advocacy Program**.

We will call this the program.



The program gives a person with a disability an **advocate**.

An advocate can help you

- make decisions
- make a complaint
- understand information.



The aim of the program is to help you

- join in the community



- know your **rights**.

Rights are everything that you should be able to

- get
- have
- do.



## Ideas

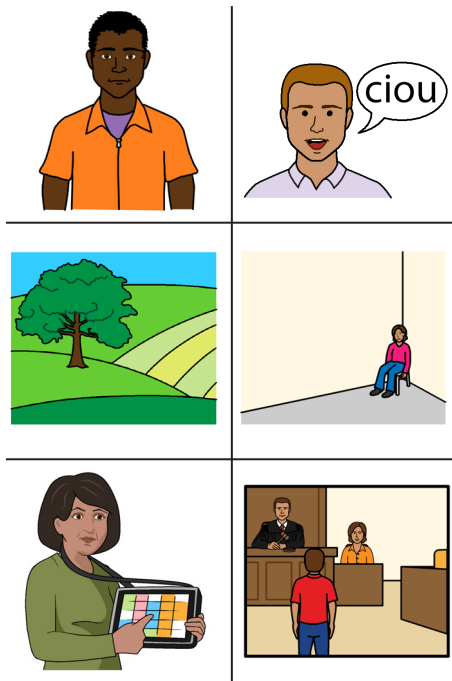
In 2016 people told us how to make the program better.

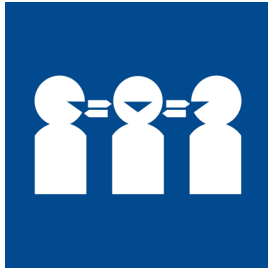
More than 150 people told us their ideas.

Many people said

- We should give more help to people who
  - are Indigenous
  - are from a country that is **not** Australia
  - speak a language that is **not** English
  - live in the country
  - do **not** have family or friends to help them
  - find it hard to communicate
  - need help with the law.

For example, they need to go to court.





- We should provide **interpreters**.

An interpreter changes a message from one language to another.

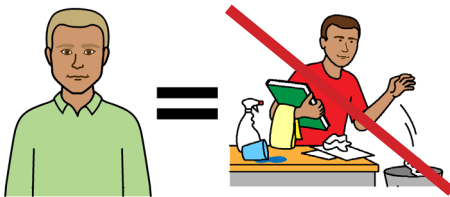
For example, Vietnamese to English.



- Advocates should help you in different ways.

For example

- help you fix a problem
- teach your family how to help you
- go to new places to see if new people need help.



- Your advocate should **not** be the same person who gives you other help.

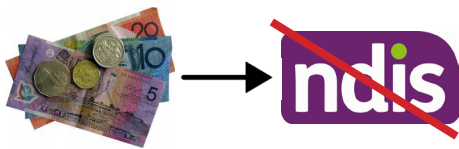
For example, a person that works in your house.



- We need to know about the type of problems people have. Advocates can try to change things that make problems for lots of people.

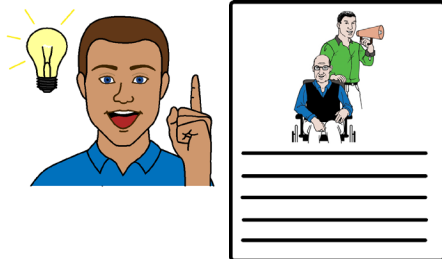


- Advocates should not work at the National Disability Insurance Agency.



- Money for advocates should **not** go to the National Disability Insurance Scheme.

### In the future



We will

- use the ideas to make the program better.
- tell you when we change the program.

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Scope's Communication and Inclusion Resource Centre  
wrote the Easy English. July 2017 [www.scopeaust.org.au](http://www.scopeaust.org.au).

To see the original contact the Department of Social Services.

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