The 2016 Progress Report
Stakeholder Survey

We want to hear your thoughts

Easy Read version
How to use this survey

This survey is written in an easy to read way. We use pictures to explain some ideas.

This survey has been written by the Department of Social Services (DSS). When you see the word ‘we’, it means DSS.

Some words are written in **bold**. We explain what these words mean. There is a list of these words on page 36.

This Easy Read survey is a summary of another survey.

You can find the other survey on our website at [engage.dss.gov.au/](engage.dss.gov.au/)

You can ask for help to read this survey. A friend, family member or support person may be able to help you.
About the Stakeholder Survey

This survey is about the *National Disability Strategy 2010–20* (the Strategy).

The Strategy is Australia’s national disability policy.

The Strategy helps us to create better:

- **policies** – Government plans for how things will be done
- **programs**
- **infrastructure** – things like buildings, footpaths, parking and bus stops that people need to use every day.
People with disability want to take part in all areas of Australian life.

Every 2 years, we write a report about how well the Strategy is going.

We want to find out what people think, including:

- people with disability
- families
- carers.

What people tell us in the survey will help us:

- write our report
- make the Strategy better in the future.
Answering the survey questions

We want to know:

- what you think about the Strategy

- how things have improved over the last 2 years.

The survey will close on Monday 21 August 2017.
When you answer questions in the survey, please mark them clearly with an X.

**Example**

1. Example question
   - □ Example answer A
   - ☒ Example answer B
   - □ Example answer C

Please make sure you answer all the *Questions about you* – questions 1 to 8.

If you are writing an answer to a question, please make sure your writing is:

- clear
- easy to read.
Survey questions

Questions about you

1. Are you a:

☐ person with disability?

☐ carer helping a person with disability fill out the survey?

☐ family member helping a person with disability fill out the survey?

☐ other? Please tell us:

________________________________________________________________________
2. What is your sex?

☐ male

☐ female

☐ I don’t want to answer

☐ other? Please tell us:

3. Are you from an Australian Aboriginal or Torres Strait Islander background?

☐ Yes, I am an Australian Aboriginal

☐ Yes, I am a Torres Strait Islander
4. Are you from a diverse cultural background?

☐ Yes, my background is:

__________________________________________

☐ No

5. How old are you?

☐ 0–4 years old
☐ 5–14 years old
☐ 15–24 years old
☐ 25–34 years old
☐ 35–44 years old
☐ 45–54 years old
☐ 55–59 years old
☐ 60–64 years old
☐ 65–69 years old
☐ 70–74 years old
☐ 75–79 years old
☐ 80–84 years old
☐ 85–89 years old
☐ 90 years old and over.
6. Which Australian state or territory do you live in?

- [ ] Australian Capital Territory
- [ ] New South Wales
- [ ] Northern Territory
- [ ] Queensland
- [ ] South Australia
- [ ] Tasmania
- [ ] Victoria
- [ ] Western Australia.
Rural and remote areas are areas where less than 100,000 people live.

7. Do you live in a rural or remote area?

☐ Yes

☐ No

An NDIS participant is a person with disability who takes part in the National Disability Insurance Scheme (NDIS).

8. Are you an NDIS participant?

☐ Yes

☐ No
Taking part in the community

Your community is the area you live in and all the local:

- people who live there
- places you can go
- services you can use
- activities you can take part in.

9. Over the last 2 years, have you regularly taken part in activities in your local community?
   This includes activities such as:

- sport
- recreation – things you do for fun and enjoyment
- social activities – things you do to connect with other people.

☐ Yes

☐ No
If your answer was No what was the reason?

☐ I didn’t want to.

☐ The buildings and facilities weren’t accessible.

Buildings and facilities are accessible if everyone can get in and out or use them.

☐ There wasn’t enough transport.

☐ I didn’t get enough information.

☐ There wasn’t any carer support.

☐ It didn’t feel like people with disability were welcome.
□ There weren’t enough events or activities.

□ The events or activities didn’t suit my culture and what I believe.

□ I couldn’t find the services I need to give me support.

□ Other. Please tell us:

__________________________________________

10. Have supports for people with disability, their family and carers improved over the last 2 years?

□ Yes

Tell us how the services have improved.
Tell us how the services could be improved.

☐ No

11. Has the internet become more accessible for people with disability over the last 2 years?

☐ Yes

☐ No

If your answer was Yes, tell us how the accessibility of the internet has improved:

☐ Assistive technology – aids and equipment that help people when they need to do certain tasks

☐ How fast and reliable the internet is
☐ Being able to use shared computers in libraries and community centres

☐ Internet content is more accessible

☐ Government websites are getting better

☐ Other. Please tell us:

___________________________________________________________________________

If your answer was No, tell us how the internet could be improved.
12. Over the last 2 years, public transport in my community has become easier for people with disability to use.

- [ ] I strongly agree.
- [ ] I agree.
- [ ] I don’t agree or disagree.
- [ ] I disagree.
- [ ] I strongly disagree.
13. Over the last 2 years, buildings and spaces in my community for everyone to use have become more accessible.

- [ ] I strongly agree.
- [ ] I agree.
- [ ] I don’t agree or disagree.
- [ ] I disagree.
- [ ] I strongly disagree.
14. Over the last 2 years, accessible housing for people with disability has become more available in my community.

☐ I strongly agree.

☐ I agree.

☐ I don’t agree or disagree.

☐ I disagree.

☐ I strongly disagree.
Your right to fair treatment

15. Over the last 2 years, have you been treated unfairly because of your disability?

☐ Yes, I have.

☐ No, I haven’t.

If your answer was Yes, I have, tell us more about what happened:

☐ It happened at work or when I was trying to find a job.

☐ I was trying to use a service.
I was dealing with the justice system.

People who work in the justice system include:

- police
- lawyers
- judges.

It happened at a school or university.

It happened because of the way people think about people with disability.
16. I know and understand my rights as a person with disability.

☐ I strongly agree.

☐ I agree.

☐ I don’t agree or disagree.

☐ I disagree.

☐ I strongly disagree.
17. Have you taken part in the justice system over the last 2 years?

☐ Yes – please answer question 18.

☐ No – you can skip question 18.

18. Was it easy for you to get advocacy or support services when you were dealing with the justice system?

Advocacy services help people with disability speak up for themselves and their rights.

☐ Yes

What advocacy or support services did you use?
No

What stopped you from getting advocacy or support services?
Work and money

19. Have you worked or had a job in the last 2 years?

☐ Yes

☐ No

20. It has become easier for people with disability to find jobs over the last 2 years.

☐ I strongly agree.

☐ I agree.

☐ I don’t agree or disagree.

☐ I disagree.

☐ I strongly disagree.
21. Have employers become more accepting of people with disability over the last 2 years?

☐ Yes

☐ No

22. Have you used any employment support services over the last 2 years?

☐ Yes

Which employment support services have you used?

☐ No
Learning and skills

23. Have you done any study or learning over the last 2 years?

☐ Yes

☐ No – you can skip questions 24 and 25

If your answer was Yes, where did you study or learn?

☐ an early childhood centre

☐ a primary school

☐ a high school
☐ a university

☐ at Vocational Education and Training

☐ other – please tell us:

__________________________________________________________
24. I was given the supports I needed to achieve my learning goals.

☐ I strongly agree.

☐ I agree.

☐ I don’t agree or disagree.

☐ I disagree.

☐ I strongly disagree.
25. When you finished school, was it easy for you to move into:
   • work?
   • more study or learning?

☐ Yes

What made it easy?

☐ No

What made it hard?
Health and wellbeing

26. Can you see a doctor when you need to?

☐ Yes

☐ No

What makes it hard?

☐ I don’t get the support I need.

☐ I can’t get an appointment at the right time for me.

☐ My local doctors don’t meet my needs.
Visiting the doctor costs too much.

The medical clinic is not accessible.

27. Do you use the health care services in your local community?

- Yes
- No

If your answer was Yes, which ones do you use?

- hospitals
- general practice clinics
☐ specialised services that offer treatment for particular medical needs

☐ other health services such as:
  - physiotherapy
  - speech pathology
  - occupational therapy

☐ dentists

☐ mental health services

☐ other – please tell us:

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28. Health care services in my local community are accessible for people with disability.

☐ I strongly agree.

☐ I agree.

☐ I don’t agree or disagree.

☐ I disagree.

☐ I strongly disagree.
29. I have been given enough information and support to make choices about my health care.

☐ I strongly agree.

☐ I agree.

☐ I don’t agree or disagree.

☐ I disagree.

☐ I strongly disagree.
Word list

**Accessible**
Buildings and facilities are accessible if everyone can get in and out or use them.

**Advocacy services**
Services that help people with disability speak up for themselves and their rights.

**Assistive technology**
Aids and equipment that help people when they need to do certain tasks.

**Community**
The area you live in and all the local:

- people who live there
- places you can go
- services you can use
- activities you can take part in.

**Infrastructure**
Things like buildings, footpaths, parking and bus stops that people need to use every day.
Justice system

People who work in the justice system include:

- police
- lawyers
- judges.

NDIS participant

A person with disability who takes part in the National Disability Insurance Scheme (NDIS).

Policies

Government plans for how things will be done.

Recreation

Things you do for fun and enjoyment.

Social activities

Things you do to connect with other people.