

The NDIS Provider and Worker Registration Taskforce

How to share your ideas with us

Easy Read version



How to use this document



The NDIS Provider and Worker Registration Taskforce (the Taskforce) wrote this document.

When you see the word 'we', it means the Taskforce.

We explain who we are on page [5](#).



We wrote this document in an easy to read way.

We use pictures to explain some ideas.

Bold
Not bold

We wrote some words in **bold**.

This means the letters are thicker and darker.



We explain what these words mean.

There is a list of these words on page [20](#).





This is an Easy Read summary of a webpage.

This means it only includes the most important ideas.



You can find the webpage on the Australian Government Department of Social Services (DSS) website.

www.engage.dss.gov.au/ndis-provider-and-worker-registration-taskforce/ndis-provider-and-worker-registration-taskforce-make-a-submission



You can ask for help to read this document.

A friend, family member or support person might be able to help you.



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About us



The **National Disability Insurance Scheme** provides services and support to people with disability.

It is also called the NDIS.



We are a group called the NDIS Provider and Worker Registration Taskforce.

In this document, we call ourselves the Taskforce.



We will give advice to the Australian Government about a new way to check **providers**.



Providers support people with disability by delivering a service.



This document explains how you can share your ideas with us.

Your ideas will help us make our advice.





You can learn more about us on the DSS website.

www.dss.gov.au/disability-and-carers-standards-and-quality-assurance/ndis-provider-and-worker-registration-taskforce



Our **Terms of Reference** is a document that explains how the Taskforce will work.



You can also find it on the DSS website.

www.dss.gov.au/ndis-provider-and-worker-registration-taskforce-terms-of-reference



A new way to check providers



The Australian Government recognises the **rights** of people with disability.

Rights are rules about how people must treat you:

- fairly
- equally.



The Australian Government wants skilled people to deliver safe services to NDIS **participants**.



Participants are people with disability who use the NDIS.





A group of people who were separate to the Australian Government checked the NDIS to find out what:

- worked well
- could be better.

This was called the **NDIS Review**.



In November 2023, the NDIS Review published their final report.

It included suggestions for how the Australian Government can make the NDIS better.



You can learn more about these suggestions on the NDIS Review website.

www.ndisreview.gov.au/resources/reports/working-together-deliver-ndis/preface/recommendations-and-actions





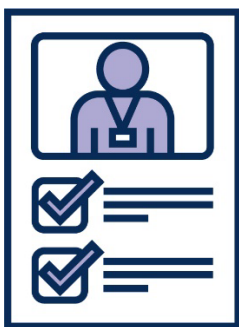
You can also learn about the research they used on the NDIS Review website.

www.ndisreview.gov.au/resources/reports/working-together-deliver-ndis-supporting-analysis



The NDIS Review said there needs to be a better way to make sure NDIS providers:

- give good supports
- keep people safe.



The NDIS Review suggested a 'graduated risk-proportionate regulatory model' for providers.

In this document, we call it the Model.



About the Model



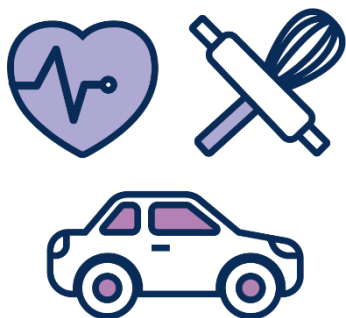
We are looking into how the Model should work.

And we will share what we think with the Australian Government.



The Model will make sure NDIS providers and workers have to pass certain checks before they can provide supports.

These checks will be based on:



- the types of supports the providers and workers offer



- the amount of risk involved in delivering these supports to people.





This includes the risk to:

- providers
- participants.



The Model is part of Recommendation 17 of the NDIS Review's final report.



You can learn more about the Model on the NDIS Review website.

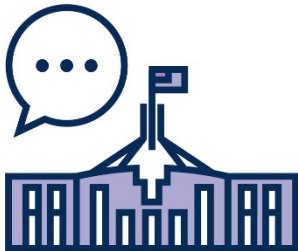
www.ndisreview.gov.au/resources/reports/working-together-deliver-ndis/part-two-markets-and-support-systems-empower-7



Sharing your ideas with us



You can share your ideas about the Model with us.

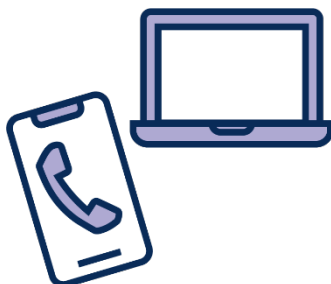


Your ideas will help us give advice to the Australian Government about how the Model should work.



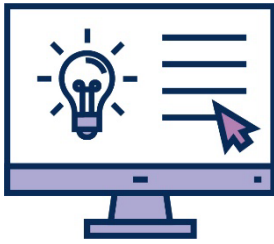
There are different ways you can share your ideas.

You can choose which way works best for you.



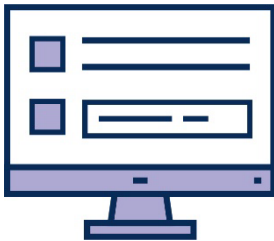
You can also choose to share your ideas in more than one way.





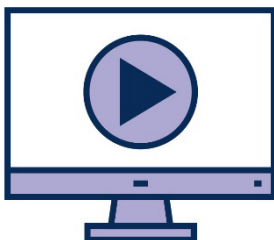
You can share your ideas in writing through the DSS website.

We included some questions that might help you think about what you want to share.



You can share your ideas in writing by filling out the Easy Read form on the DSS website.

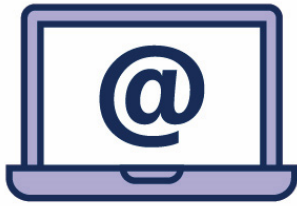
www.engage.dss.gov.au/submissiontoNDISregistrationtaskforce



You can share your ideas by sending us a video through the DSS website.

www.engage.dss.gov.au/videosubmissiontoNDISregistrationtaskforce





You can also email us your ideas in a different format.

For example, as an image.

ndisregistrationtaskforce@dss.gov.au



You can share your ideas until

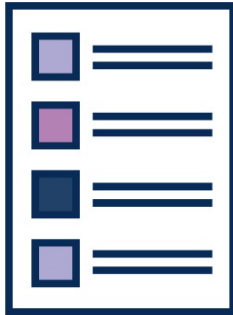
11:59 pm on 28 April 2024.



Support to share your ideas



There are services that can support you to share your ideas with us.



We wrote a list of these services below.



National Relay Service



You can call the National Relay Service if you:

- are deaf or hard of hearing
- find it hard to speak using the phone.



TTY (Type and Listen)

1800 555 677



Speak and listen

1300 555 727

Translating and Interpreting Service (TIS)



If you need something in a language other than English, you can call the Translating and Interpreting Service (TIS).

131 450



You can also ask for their support to send us an email with your ideas.

ndisregistrationtaskforce@dss.gov.au



Other support for you

The Disability Advocacy Support Helpline



The Disability Advocacy Support Helpline is a phone number you can call.

They can give you short-term **advocacy** support no matter where you live in Australia.

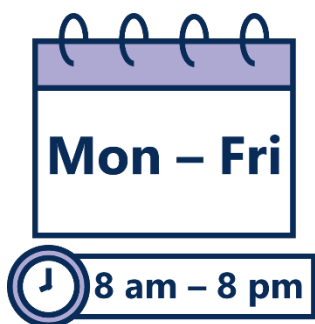


Advocacy is when someone:

- supports you
- helps you have your say
- gives you information and advice.



You can connect to the Disability Advocacy Support Helpline through the Disability Gateway.



You can call the Disability Gateway:

- Monday to Friday
- 8 am to 8 pm.

1800 643 787



You can also contact them by filling out a form on the Disability Gateway website.

www.disabilitygateway.gov.au/contact-us-form



Blue Knot Foundation

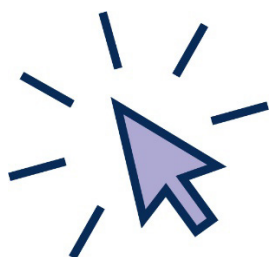


Blue Knot Foundation offers free **counselling support** to anyone who needs it.



Counselling support is when you:

- talk to someone about how you think and feel
- talk about ways to help you feel better.



You can visit their website.

www.blueknot.org.au

Legal support



You can get legal support through the National Legal Aid website.



They have a list of organisations that can support you depending on the state or territory you live in.

www.nationallegalaid.org/for-individuals

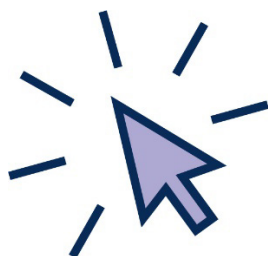


More information



You can send us an email for more information.

ndisregistrationtaskforce@dss.gov.au



You can learn more about us on the DSS website.

www.dss.gov.au/ndisregistrationtaskforce



Word list

This list explains what the **bold** words mean.



Advocacy

Advocacy is when someone:

- supports you
- helps you have your say
- gives you information and advice.



Counselling support

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- talk about ways to help you feel better.

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Providers

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Rights

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- fairly
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Terms of Reference

Our Terms of Reference is a document that explains how the Taskforce will work.



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