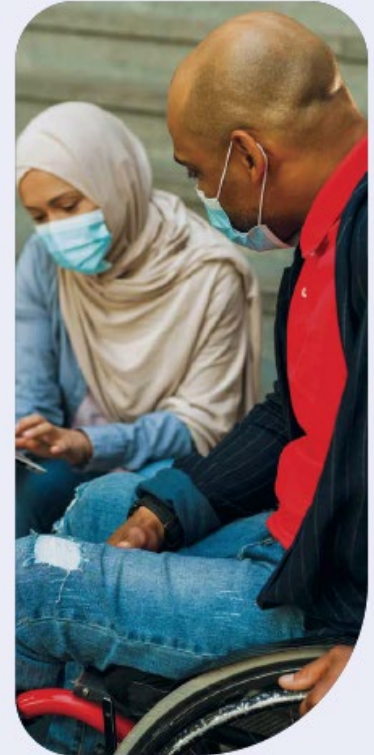




NDIS Review

Working together to deliver the NDIS

NDIS Review



**We were committed to
making sure we heard from
as many people as possible**

3,976 submissions

287 public engagements

More than 10,000 people

Stage One
What are the problems?

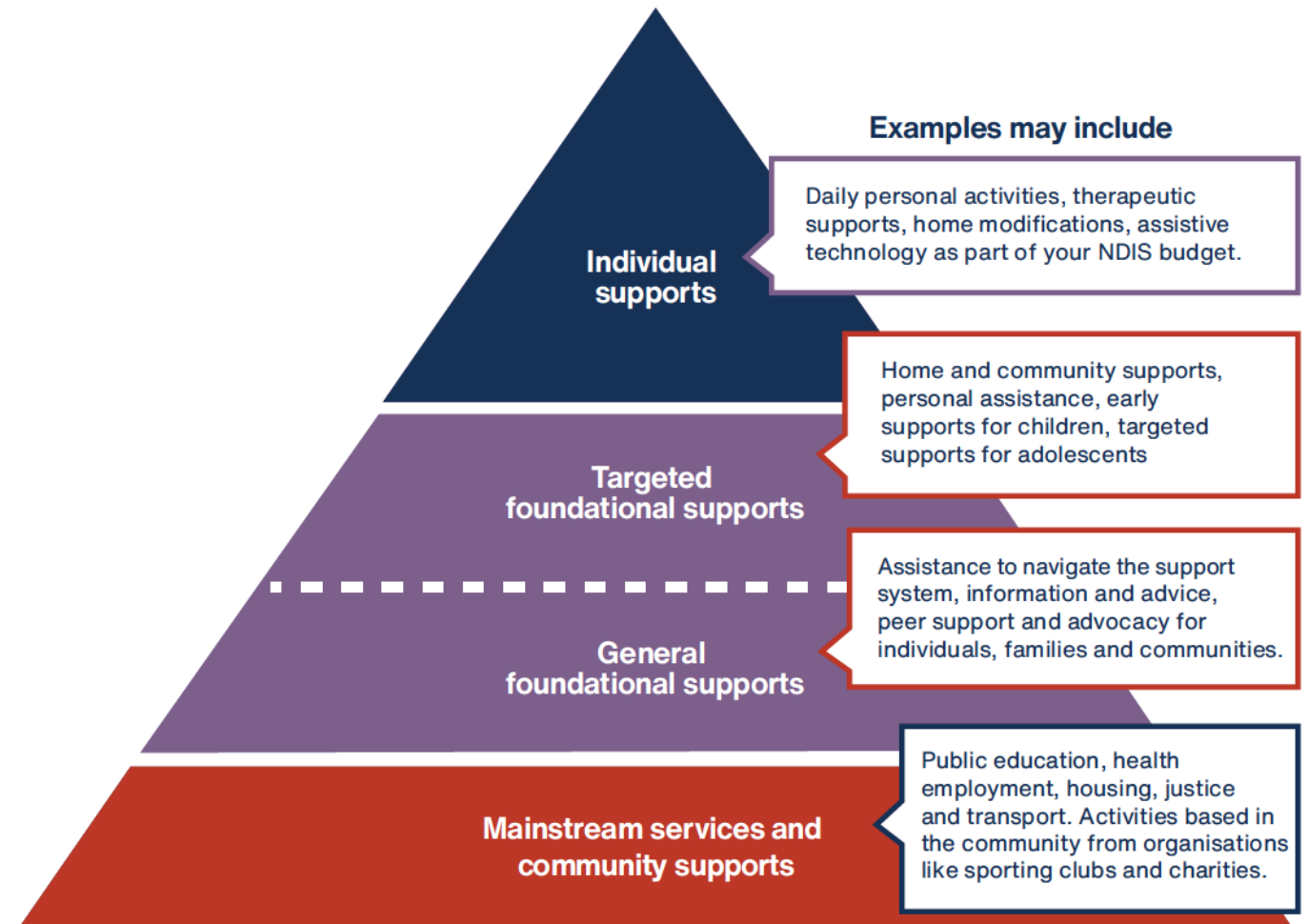
Stage Two
What are the solutions?

A connected system

There is not enough support outside the NDIS. There are gaps and people are missing out.

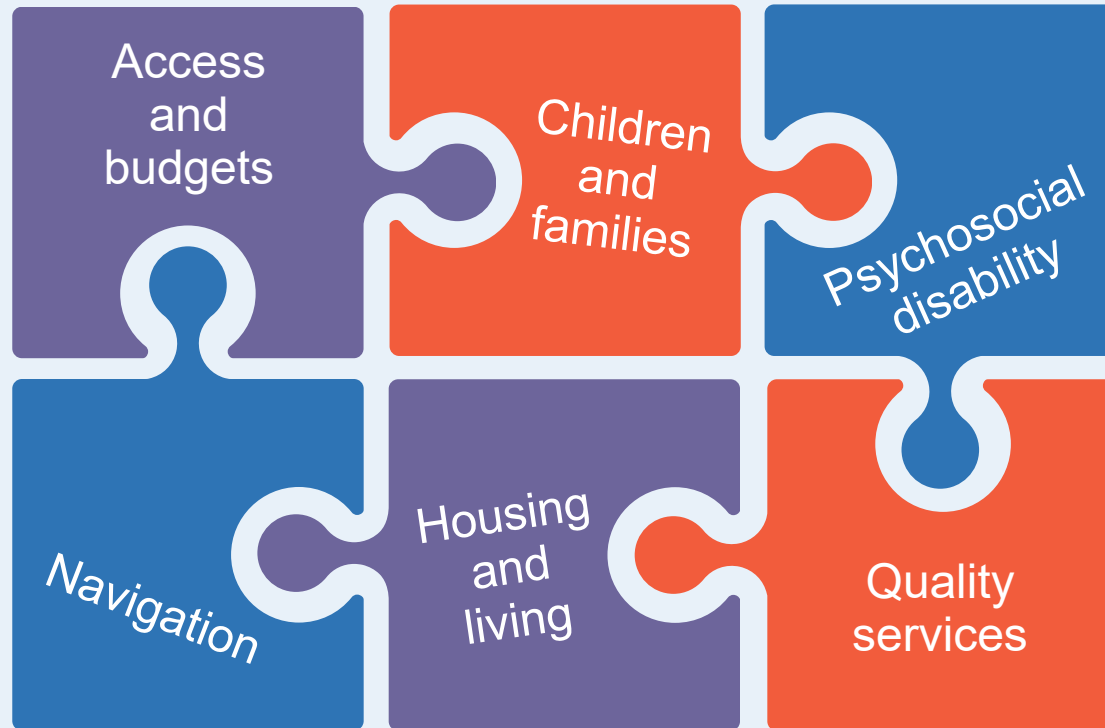
Solution:

The entire disability system should be planned, organised and connected.



Main areas of reform

A connected system



Access and budgets

Access
and
budgets

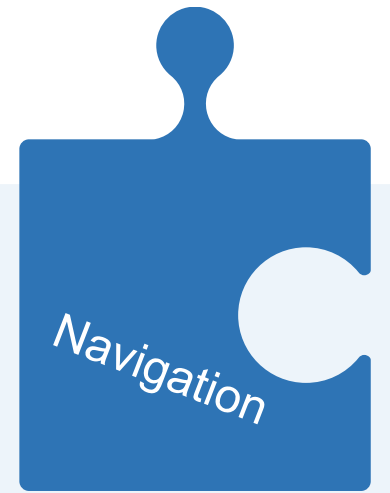
The current system is too complicated and doesn't focus on the support you need in your daily life.

Solution

- ✓ Support from day one
- ✓ Linked to foundational supports
- ✓ Simpler application process
- ✓ Assessment of needs to set the flexible budget
- ✓ Longer-term plans

Navigation

People with disability are expected to work through complex government systems all on their own.



Solution

A team of experts who can help you through the system

- ✓ General navigators
- ✓ Specialist navigators
- ✓ Psycho-social navigators
- ✓ Housing and living navigators
- ✓ Lead practitioners for children and families

Children and families

Children
and
families

There is not enough support where children live, play and learn.

Solution

- ✓ More support early
- ✓ More inclusive and accessible mainstream services
- ✓ Support for families from a lead practitioner
- ✓ Specialised early intervention pathway for children with high support needs

Housing and living

People don't have real choices about where they live, who they live with and who supports them.

Solution

- ✓ More housing options
- ✓ Shared supports for most people - 1:3 ratio
- ✓ Support from a trained housing and living navigator
- ✓ Separation of housing and living supports

Housing
and
living

Psychosocial disability



Psychosocial
disability

The scheme does not work well for people with psychosocial disability.

It does not deal well with episodic needs or focus enough on personal recovery.

Solution

- ✓ Better support outside the scheme – including coordination with mental health system
- ✓ New early intervention pathway focused on recovery
- ✓ More specialised navigation support

Quality services

NDIS markets aren't working – there are problems with supply and quality.

There are also issues with the integrity of the system – overcharging, overservicing and fraud.

Quality services

Solution

- ✓ Proportionate provider registration
- ✓ Central online platform to find providers
- ✓ Navigator to help you find services
- ✓ Electronic payment system
- ✓ Expanded role for Quality and Safeguards Commission

Questions

What's next?

We need to reform over time
– so everyone is ready

The changes need to be done in partnership

with people with disability, their families

with organisations that provide services

with state and territories

Together we can build a world-class system of disability support



Thank you