

Organisation name

International Forum of Reconciliation and Peace

1.1 What would a partnership between CSOs and the government that achieves outcomes for Australians being supported by the community sector look like?

CSOs should be given the opportunity to share their knowledge, expertise and experience with the government when setting up a grant guideline because the CSOs are the one on the ground working, collaborating and delivering services to the grassroots communities.
CSOs do have the knowledge of what works better for successful projects outcomes.

1.2 How can CSOs and government streamline the sharing of information, particularly through utilising technology to effectively engage, distribute, share, influence and inform in a timely and efficient manner?

Government could share links of unclassified information with the CSOs, for them to upload that information on their website and social media.
CSOs websites and social media are easier to access for locals and people of interest (clients) than government information technology.
One example is: with COVID19, local people had an easy access to information about their health about where and when to seek information.

1.3 How can government ensure the community sector, including service users, and those not able to access services, have an opportunity to contribute to program design without imposing significant burdens?

When CSOs could participate in decision can improve customer service in the factor that, CSOs will have the opportunity to communicate their interests and view regarding a particular policy before a decision is reached by a particular government program. This means that CSOs could have the opportunity to influence some decisions as they are given the opportunity to participate in decision. CSOs' participation can improve a better working environment for government and a good satisfaction for CSOs and clients. This process can improve to determine CSOs' satisfaction and to develop skills in working with others. CSOs' participation can be a source of empowerment to many clients who may have been under stresses of life when get invited to participate in giving their views about their situation to government agencies.

2.1 What would adequate and flexible funding look like?

The ones which reflect the reality and needs of the locals or clients.
An adequate and flexible funding should be the result of consultation between CSOs and the government to determine the needs and value of money with a Measurement of expected outcomes for both the CSOs and the government.