

**Organisation name**

Caloundra Community Centre

**1.1 What would a partnership between CSOs and the government that achieves outcomes for Australians being supported by the community sector look like?**

Good communication between government and CSO's  
Face to face connection between CSO's and government, in person or on line

**1.2 How can CSOs and government streamline the sharing of information, particularly through utilising technology to effectively engage, distribute, share, influence and inform in a timely and efficient manner?**

As above  
Possibly occasional online network meetings

**1.3 How can government ensure the community sector, including service users, and those not able to access services, have an opportunity to contribute to program design without imposing significant burdens?**

Surveys we can have at reception for people to complete  
Surveys for workers who carry out the administration of the program  
Networking with other service providers to talk about common experiences/goals/issues

**2.1 What would adequate and flexible funding look like?**

Increase in funding when particular issues arise. eg natural disasters  
Increase funding in line with cost of living increases  
Increase funding in geographical areas where costs of housing have sky rocketed  
Direct increase in financial support for people on low incomes (through increased welfare payments or bill relief) to prevent them having to ask for assistance

**2.2 What administrative and overhead costs are not being considered in current grant funding?**

Consider costs of wages for people to administer the relief

**2.3 How are rising operational costs impacting the delivery of community services?**

Due to increased cost of living, the value of vouchers are less than they were a couple of years ago.  
Consider increasing funding so we can increase the value of the vouchers we distribute

**2.4 What have been your experiences with and reflections on the supplementation and change to indexation?**

The supplement has been beneficial to cover increase in wages

**6.3 What does success look like?**

People presenting for assistance are able to receive it