

I am making a submission as an:

Individual

1.1 What would a partnership between CSOs and the government that achieves outcomes for Australians being supported by the community sector look like?

A better aligned model to place based outcomes. Working closely with Local governments on the issues within that community as part of the commissioning of the grants. So often local governments are spending huge resources and time commitments addressing the issues with poorly commissioned services funding models.

1.2 How can CSOs and government streamline the sharing of information, particularly through utilising technology to effectively engage, distribute, share, influence and inform in a timely and efficient manner?

Better local engagement - dont just rely on census as key decision making guidance.

1.3 How can government ensure the community sector, including service users, and those not able to access services, have an opportunity to contribute to program design without imposing significant burdens?

They should be able to participate in the service conversation. but the reality is community services sector is competitive and there needs to be greater understanding of services overlap, funding, outcome based KPIs to service agencies.

2.1 What would adequate and flexible funding look like?

Funding that recognises and responds to changing needs. Too often community services cut short their service based on what they are funded for. There needs to be a better way to manage and commission services at a place based level and local governments could fill this role.

2.2 What administrative and overhead costs are not being considered in current grant funding?

Cost of reporting requirement, I hear alot of services not accessing funding do to the cost of managing the limited funds with government. We then get poorly commissioned services.

2.3 How are rising operational costs impacting the delivery of community services?

Complexity in clients and time required to support the rising cost of living.

2.4 What have been your experiences with and reflections on the supplementation and change to indexation?

NA

2.6 How can government streamline reporting requirements, including across multiple grants, to reduce administrative burden on CSOs?

Consider place based service commissioning - rather than specific program focus funding.