

**1.1 What would a partnership between CSOs and the government that achieves outcomes for Australians being supported by the community sector look like?**

More support for Rural and Remote communities to provide assistance with travel to attend appointments. The current funding is a reimbursement, so clients have to pay upfront, if they have a Hospital appointment, it is covered, but if they need an MRI or Ultrasound there is no reimbursement. Options for travel, plane 3 days per week, train 8+ hours sitting or Bus 6+ hours sitting. Not many have family that can take them in their car

**1.3 How can government ensure the community sector, including service users, and those not able to access services, have an opportunity to contribute to program design without imposing significant burdens?**

Focus group

**2.1 What would adequate and flexible funding look like?**

Needs basis would be better as things fluctuate

**2.2 What administrative and overhead costs are not being considered in current grant funding?**

We get quotes before often they increase costs after, time for staff to prepare and run

**2.3 How are rising operational costs impacting the delivery of community services?**

Some clients do not understand how their budgets work, and expect more than we can deliver

**2.5 How can CSOs and the department work together to determine where funds are needed most to ensure equitable and responsive distribution of funds?**

consultation

**2.6 How can government streamline reporting requirements, including across multiple grants, to reduce administrative burden on CSOs?**

one data point

**3.1 What length grants are CSOs seeking to provide certainty and stability for ongoing service delivery?**

3 years would be more benefit

**3.2 What timeframes should the government aim for, at a minimum, to provide final outcomes on grant variations/extensions before the current grant ceases?**

3 months

**3.4 What flexibility is required by CSOs in acquittal processes to support and encourage sector innovation?**

often there is other funding used

**5.1 What is your experience with and reflections on place-based funding approaches?**

we do this now

**5.2 What innovative approaches could be implemented to ensure the grant funding reaches trusted community organisations with strong local links?**

review their service delivery history, consult with the community

**5.4 Where there is a community-led change initiative, could shared accountability to community and funders (government) strengthen service delivery?**

indeed, we do this now

**6.1 If any, what are the problems or challenges you think have been overlooked?**

free face to face education for staff

### 6.3 What does success look like?

excellant care for our community