#### **Organisation name**

#### VIETNAMESE VETERANS ASSOCIATION OF VICTORIA- HONG BANG VES

1.1 What would a partnership between CSOs and the government that achieves outcomes for Australians being supported by the community sector look like?

The government and CSO need contact each other frequently

1.2 How can CSOs and government streamline the sharing of information, particularly through utilising technology to effectively engage, distribute, share, influence and inform in a timely and efficient manner?

The government and CSO can share information by email, message.

1.3 How can government ensure the community sector, including service users, and those not able to access services, have an opportunity to contribute to program design without imposing significant burdens?

The government can help them by NOTICES by email or post. 0 of 2000 max characters

2.1 What would adequate and flexible funding look like?

More grants more help. For example: Granting for students festivals such as Aware, End of the School Year, Mid-Autumn Festival (calling Children' Festival), Excursion...

2.2 What administrative and overhead costs are not being considered in current grant funding?

Now, it is Ok

2.3 How are rising operational costs impacting the delivery of community services?

Now, it is Ok

2.4 What have been your experiences with and reflections on the supplementation and change to indexation?

More grants more help. Grants with more purposes. For example: Granting for students festivals such as Aware, End of the School Year, Mid-Autumn Festival (calling Children' Festival), Excursion...

2.5 How can CSOs and the department work together to determine where funds are needed most to ensure equitable and responsive distribution of funds?

Doing Survey likes this.

2.6 How can government streamline reporting requirements, including across multiple grants, to reduce administrative burden on CSOs?

By emails

3.1 What length grants are CSOs seeking to provide certainty and stability for ongoing service delivery?

3-5 years and review.

3.2 What timeframes should the government aim for, at a minimum, to provide final outcomes on grant variations/extensions before the current grant ceases?

3-6 months

3.3 What funding flexibility do CSOs require to enable service delivery and innovation?

For example: using the funding for multicultural festivals.

3.4 What flexibility is required by CSOs in acquittal processes to support and encourage sector innovation?

When not using funding.

3.5 How can government improve the variation process, with consideration that CSOs must demonstrate alignment with the grant agreement and provide evidence of value for money outcomes?

The Government ask report, and CSOs do.

# 4.1 How can the government ensure opportunities are available for new and emerging organisations to access funding?

Make Public Notices: email, message...

# 4.2 What programs, supports and information are already available for smaller CSOs to help build capacity of the organisation? Are these working?

- -Supporting Community Language
- -Supporting Multicultural Service

Yes, they are.

#### 4.3 How could larger CSOs support smaller CSOs? What are the barriers to providing this support?

Big CSOs are advantage in getting funding because they have many expert people. They should help the small ones.

The Government need to provide in proportion for all CSOs, not to big CSOS ONLY.

#### 5.1 What is your experience with and reflections on place-based funding approaches?

That is Ok because any place has different needs.

# 5.2 What innovative approaches could be implemented to ensure the grant funding reaches trusted community organisations with strong local links?

Ask Community and local leaders.

Ask normal people.

# 5.3 Which areas do you consider have duplicative funding or gaps you think need to be addressed, and what is the evidence?

It is Ok. We do not find any duplicative funding.

# 5.4 Where there is a community-led change initiative, could shared accountability to community and funders (government) strengthen service delivery?

Vietnamese Community in Victoria is working in many area: helping people, organizing Multicultural Activities and Festivals...

### 6.1 If any, what are the problems or challenges you think have been overlooked?

I do not think so.

## 6.2 What other solutions or changes could also be considered?

More funding more helping CSOs to serve the need people.

### 6.3 What does success look like?

You have success when all people are happy and think you have help them rightly.