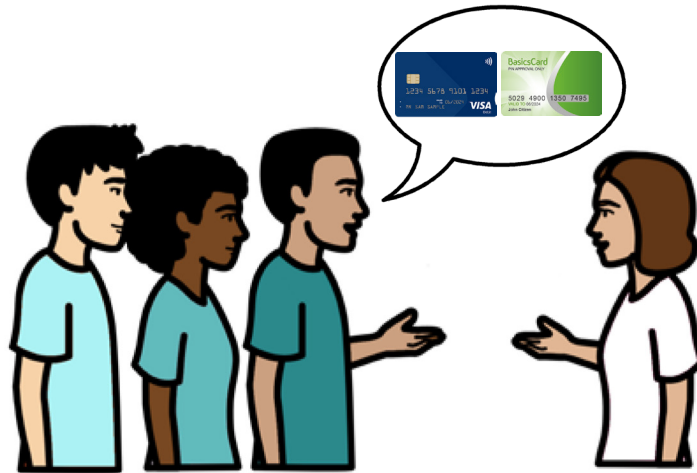


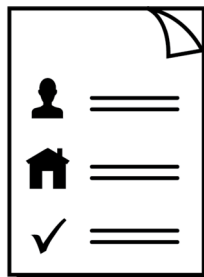


Australian Government
Department of Social Services



Income Management consultation

Your views about Income Management



Easy Read

About this fact sheet



Australian Government
Department of Social Services

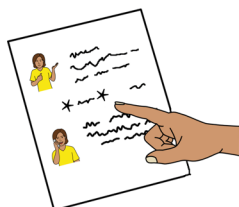
This fact sheet is from the
Department of Social Services.



You can read more information about this topic
on our website at
engage.dss.gov.au/incomemanagement



This fact sheet is written in a way that is easy
to understand.



We add a star before and after *hard words*.
Then we explain what the words mean.

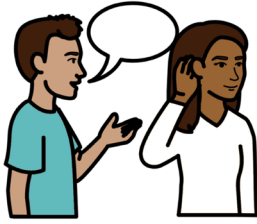


You can ask someone to help you read and
understand this fact sheet.
For example, a friend or family member.



Contact information is at the end of this
fact sheet.

Your views about Income Management



We want to hear your views about
Income Management.

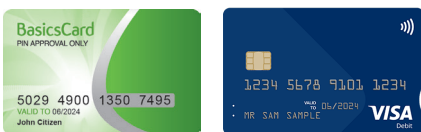
What is Income Management?



People on Income Management might have
a BasicsCard.



People on enhanced Income Management
have a SmartCard.



On Income Management or
enhanced Income Management, some
money people get from Centrelink goes to a
BasicsCard or SmartCard.



The rest of their money goes to their personal
bank accounts.

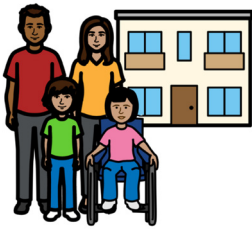


The money people get in their Income Management or enhanced Income Management account helps people pay for everyday things.



For example

- food



- rent



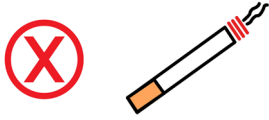
- bills



- school.

There are some things people **cannot** buy.

For example, they **cannot** use their card to buy



- ***tobacco*** or tobacco products
 - tobacco is used in cigarettes and other products



- ***pornography***
 - pornography means sexual pictures, videos or text



- alcohol or ***homebrew kits***
 - homebrew kits are used to make alcohol.



Also, they **cannot** use their card to

- ***gamble***
 - gamble means betting money on things

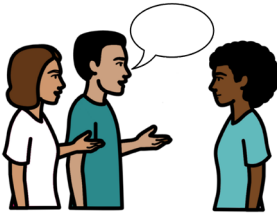


- buy some gift cards and products that are like cash



- get cash out.

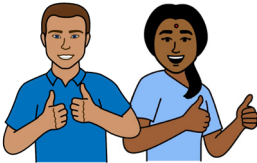
About the consultation



We are ***consulting*** with the community about the future of Income Management.



Consulting means the government listens to people's views before they decide what to do.



Consulting with the community helps us to learn

- what works



- what does not work



- how to make things better.



What you say will help shape the future of Income Management.

How to tell us your views



We want to hear your views about
Income Management.

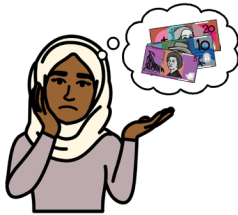


When we talk to you, we will ask some questions.



For example

- What is your story about Income Management?



- Does your community need
Income Management?



- Should people be able to choose to be on
Income Management?



- What help do people need if they come off
Income Management?

Who will we talk to?

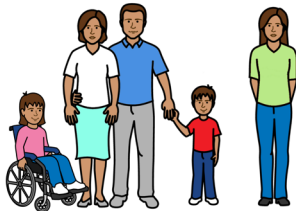


Anyone in your community can share their views or story.

For example



- people on Income Management



- people who have family or friends on Income Management



- people with disability and their families.

Do you have to tell us your views?



You do not have to share your views.



If you want to share your views, you can answer some or all of our questions.

Your privacy



We will keep your private information safe.

For example, your name and where you live.



We will **not** share your private information with other people or groups.

Help to share your views



You can ask someone you know to help share your views.



For example

- a friend



- someone in your family



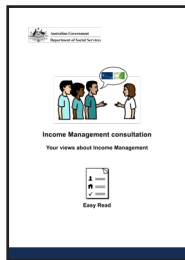
- a support worker.



More information

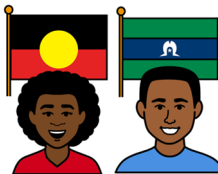


You can find more information about the consultation on our website engage.dss.gov.au/incomemanagement



On our website you will also find

- this Easy Read fact sheet



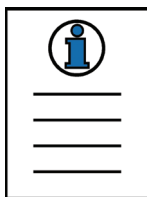
- information in First Nations languages



- information about how to attend consultation events



- when the consultation ends



- other helpful information.

Support services



You can get free support if you need it.

Help for people with disability



Disability Gateway

Call 1800 643 787

Website disabilitygateway.gov.au



National Relay Service

If you need help to speak or listen, the National Relay Service can help you make a call.



Call 1800 555 660



Website accesshub.gov.au/nrs-helpdesk



Emotional support

Lifeline – crisis support



Call 13 11 14



Online chat lifeline.org.au/crisis-chat

13YARN – support for Aboriginal and Torres Strait Islander people



Call 13 92 76

Beyond Blue – depression and anxiety support



Call 1300 224 636



Online chat beyondblue.org.au/support-service/chat

**1800RESPECT – domestic or family
violence counselling**



Call 1800 737 732



Alcohol or other drugs support

Family Drug Support Australia



Call 1300 368 186



Gambling support

National Gambling Helpline



Call 1800 858 858

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