

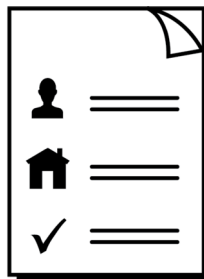


Australian Government
Department of Social Services



Changes to the National Panel of Assessors

Tell us your ideas



Easy Read

About this book



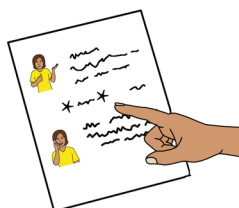
This book is from the
Department of Social Services.



You can read more information on our
[DSS Engage web page](http://www.engage.dss.gov.au/a-new-specialist-employment-disability-program-consultation)
www.engage.dss.gov.au/a-new-specialist-employment-disability-program-consultation



This book is written in a way that is easy
to understand.



We add a star before and after ***hard words***.
Then we explain what the words mean.



You can ask someone to help you read and
understand this book.



Contact information is at the end of this book.

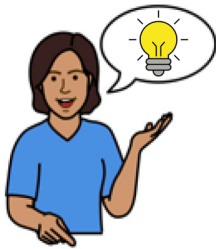
The draft plan



We shared a draft plan about the ***National Panel of Assessors program*** or NPA program with the community.



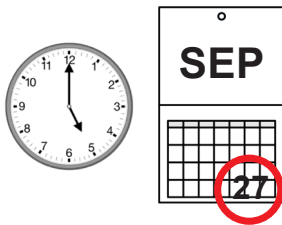
The NPA program has people who do assessment services to support the needs of people with disability in the workplace.



We want to hear ideas about the program and ***assessors*** who might deliver the services.



Assessors decide what supports each person might need to get work and stay in work.



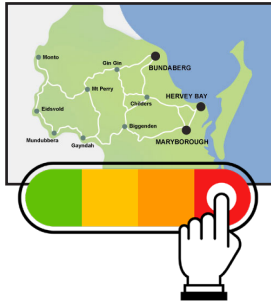
You must send us your ideas by
5 PM on Friday 27 September 2024.



You can send us your ideas by email.

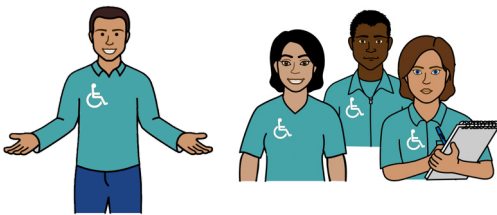
Email DESConsultations@dss.gov.au

How many NPA providers?



We will ***set a cap*** on the number of providers for each area.

Set a cap means we say what the limit is for the number of providers in an area.



For example, there might be less providers in some areas and more in others.



This is to make sure assessors

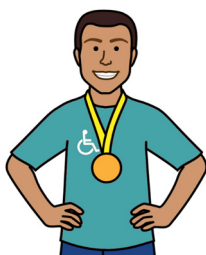
- have enough work to do



- can make enough money.

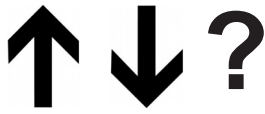


There will still be enough providers to deliver the assessments that are needed.



We will choose providers who can deliver good assessments for people with disability.

We want you to tell us

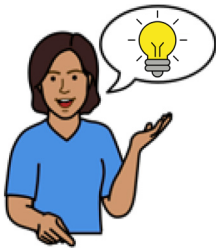


Should the cap on provider numbers be higher or lower?



For example

- 3 to 4 providers per area?
- 10 providers per area?



Tell us why you think this number is best.

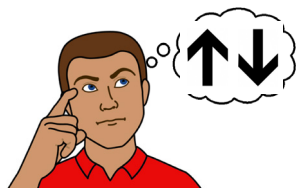


Should there be different numbers in different areas?

For example, city areas and regional areas.

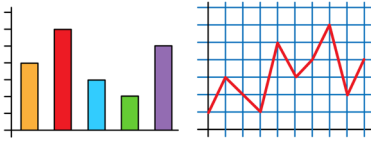


Tell us if you think there will be problems with a cap on the number of providers in an area.



Is there a number of assessment services that is not enough or too many to deliver each year?

Key Performance Indicators



Key Performance Indicators or KPIs means the measure of performance over time.



Our KPIs say that most assessment services must be done within set times.

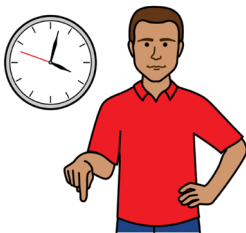


For example, a provider must accept or reject an assessment order within 1 business day.



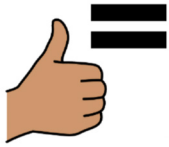
Set times for work to be done makes sure

- assessment orders can be given to other providers if needed

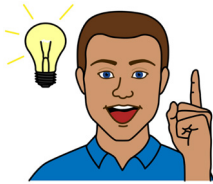


- participants are assessed quickly.

We want you to tell us



Are the set times for accepting assessment work orders fair?



Do you have other ideas about set times that would help providers manage work better?



More information



More information and questions about the NPA program will be on our [DSS Engage web page](https://www.engage.dss.gov.au/a-new-specialist-employment-disability-program-consultation) www.engage.dss.gov.au/a-new-specialist-employment-disability-program-consultation



There are more Easy Read books about this topic on the DSS Engage web page.

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