



# Consultation on Income Management

## Stakeholder toolkit

### Purpose

This stakeholder toolkit provides information about consultation on the future of Income Management, to help you share information in your community on how to share their views on Income Management, upcoming consultation sessions in community, and where to find out more.

The Department of Social Services (the department) wants to hear directly from stakeholders and the community, to provide advice back to government to inform future policies, including what the future of Income Management could look like.

### Introduction

The Australian Government has committed to consulting on the future of Income Management with First Nations Australians, community members and their leaders, service providers and other stakeholders.

The department is continuing to undertake consultation to understand people's views on the future of Income Management.

Recent consultation focused on:

- the role of Income Management in community
- whether individuals or communities wanted to keep a form of Income Management
- how voluntary Income Management could work in each community
- what help and support is needed to move away from compulsory Income Management.

The department is now asking stakeholders and the community about:

- what you like or don't like about an Income Management card and its features
- what information and education do people need if Income Management is no longer compulsory
- how people can be best supported if there are future changes to Income Management.

People can share their views during consultation sessions or online. To find out more about when the department is visiting communities, visit [engage.dss.gov.au/incomemanagement](https://engage.dss.gov.au/incomemanagement)

# Help us spread the message

To ensure the future of Income Management reflects the needs of individuals and their communities and of stakeholders, we need your help to share information on consultation sessions.

Communication materials are available on **[engage.dss.gov.au/incomemanagement](https://engage.dss.gov.au/incomemanagement)**.

Materials include:

- posters you can print and place in public spaces around your community, such as on community notice boards
- social media tiles you can share on your personal or professional social media accounts
- tiles to include in your newsletter or on your website
- Easy Read to help guide discussion and talk with people about consultation and how they can share their views.

You can also use the material below to encourage participation and raise awareness in your community.

## Social media

### Post content

The Department of Social Services are consulting with the community on the future of Income Management.

Come to a community consultation happening in **[insert location]** at **[time]** on **[date]**.

Your views will help shape the future of Income Management.

To find out more, go to [engage.dss.gov.au/incomemanagement](https://engage.dss.gov.au/incomemanagement)

### Social media tile



## News articles for e-newsletter or webpage

### Tell us what you think about Income Management

The Government is consulting on the future of Income Management across Australia.

The Department of Social Services (the department) is continuing to undertake consultation to understand people's views on the future of Income Management.

The department wants to hear from people about:

- what you like or don't like about an Income Management card and its features
- what information and education do people need if Income Management is no longer compulsory
- how people can be best supported if there are future changes to Income Management.

You can share your views by:

- attending a face-to-face consultation session
- writing an online response.

Community consultation is happening in [\[insert location\]](#) at [\[time\]](#) on [\[date\]](#).

All information captured through consultations will inform future decision making on Income Management across Australia.

To find out more, go to [engage.dss.gov.au/incomemanagement](https://engage.dss.gov.au/incomemanagement)

## How to get involved

Stakeholders and community members can share their views by:

- attending a face-to-face consultation session
- writing an online response.

To find out more, go to:

- **[engage.dss.gov.au/incomemanagement](https://engage.dss.gov.au/incomemanagement)** or scan our QR code, for communication materials, and information on where consultation sessions are happening and when
- **[dss.gov.au/welfare-reform](https://dss.gov.au/welfare-reform)** for information on Income Management and enhanced Income Management.

