

Stakeholder kit

This kit supports you to share information with your networks about community engagement underway to design Foundational Supports.

[engage.dss.gov.au/Foundational-Supports](https://engage.dss.gov.au/Foundational-Supports/)

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**Consultation is now underway to inform the design and delivery of Foundational Supports.**

The start of our engagement is to work out some of the different kinds of general supports that might be delivered and what is most important so we can get the design of those supports right.

**We want to hear from:**

* people with disability, whether they are in the NDIS or not
* families, carers, kin and advocates
* other stakeholders, like service providers. This includes across disability, health, mental health, early childhood, schools and other areas.

There is a [consultation paper](https://engage.dss.gov.au/foundational-supports/have-your-say/) to support people to have their say. An [Easy Read](https://engage.dss.gov.au/wp-content/uploads/2024/09/5938-tsd-general-foundational-supports-consultation-paper-er-fa-accessible.pdf) version of the consultation paper and other accessible resources and materials are available.

There are lots of ways people can have a say, including:

* contribute to an [online ideas wall](https://engage.thesocialdeck.com.au/foundational-supports)
* complete an [online questionnaire](https://engage.dss.gov.au/foundational-supports/have-your-say/)
* send a [submission](https://engage.dss.gov.au/foundational-supports/have-your-say/)
* [attend an event](https://engage.dss.gov.au/foundational-supports/consultations-calendar-and-registrations/) online or in person.

Consultations are open until **30 November 2024.**

For more information or to have your say visit [engage.dss.gov.au/Foundational-Supports](http://www.engage.dss.gov.au/Foundational-Supports)

# Key messages

**How to use:** You can adapt and use these messages to share information with your networks to encourage people to have their say on Foundational Supports. You can also use these messages as talking prompts and film a short video to share on your social media.

## What Foundational Supports are

* All people with disability, whatever support they need, should be able to live the life they choose.
* To make sure the right options are available, governments are working together to design and deliver additional supports in the community. These are known as **Foundational Supports.**
* Foundational Supportsare additional supports in the community for people with disability. They will sit alongside the NDIS and existing services in the community.

## Why we need Foundational Supports

* The NDIS is here to stay. It has transformed the lives of many people with disability. The NDIS provides supports to eligible people with disability.
* Most people with disability aren’t in the NDIS and don’t need to be. Some people not in the NDIS do need more help than what they can get through existing services in the community.
* This is where additional Foundational Supports can assist.

## General Supports

* There will be different types of Foundational Supports.
* At the beginning, we are focusing on **general supports**. These are for all people with disability aged under 65.
* This will include supports like:
  + information and advice
  + self-advocacy
  + peer supports
  + capacity building.
* Governments are seeking your ideas on how general supports could be designed. This includes how they can help particular groups, like young people who need support at key life stages, people with certain disabilities, and families, carers and kin of people with disability.

## Have your say

* **Help us design Foundational Supports** – the Australian Government wants to hear from people with disability, parents, families and the sector to help design these additional supports.
* Have your say by:
  + **Attend an event** – register for roundtable conversations using the engagement schedule at [engage.dss.gov.au/foundational-supports/](https://engage.dss.gov.au/foundational-supports/) or email your interest to [Foundational.Supports@dss.gov.au](mailto:Foundational.Supports@dss.gov.au)
  + **Add to our ideas wall** – you can add ideas about what supports are needed and share these with others in a public online board.
  + **Complete questions online or send a submission** – these are available on our website [engage.dss.gov.au/foundational-supports/](https://engage.dss.gov.au/foundational-supports/) or use the QR code.



* + **Contact our engagement team** – you can contact our engagement team at The Social Deck who are supporting these conversations with people about additional supports. They will help you with the best options for you to contribute.  
    Email [foundationalsupports@thesocialdeck.com.](mailto:foundationalsupports@thesocialdeck.com)

### More information

For **more information** or to get involved visit [engage.dss.gov.au/foundational-supports/](https://engage.dss.gov.au/foundational-supports/) or email [Foundational.Supports@dss.gov.au](mailto:Foundational.Supports@dss.gov.au)

**Questions – what we are asking people.**

In the first part of our engagements, we are asking people about what general supports might look like and what is needed to better support people with disability. This includes:

* types of information and advice supports people use now and find most useful
* what is needed to support people with disability, their families, carers and kin, to access information and advice about disability supports
* what additional supports are needed for decision-making, self-advocacy and to connect with peers and others in the community
* what types of programs have worked well to help communities better support people with disability
* how organisations and non-government services can be more inclusive, accessible and welcoming for people with disability.

# Resources to help people understand Foundational Supports

**How to use:** You can use these resources to help explain Foundational Supports in different ways to your networks and communities.

## Consultation paper

The [**General supports Consultation Paper**](https://engage.dss.gov.au/foundational-supports/have-your-say/) helps people understand more about why Foundational Supports are important, what governments are considering and what we want to know from the community.

There is an [**Easy Read version**](https://engage.dss.gov.au/wp-content/uploads/2024/09/5938-tsd-general-foundational-supports-consultation-paper-er-fa-accessible.pdf) of the Consultation Paper.

There is an [**Auslan version**](https://engage.dss.gov.au/foundational-supports/accessible-and-translated-resources/) of the Consultation Paper.

## Information sheets

Information Sheets are available to share information with your networks about designing Foundational Supports and about what general supports might look like. As governments develop more information about what other types of Foundational Supports might look like, we will add new information sheets.

### Designing Foundational Supports – an overview

Download the [Designing Foundational Supports](https://engage.dss.gov.au/foundational-supports/foundational-supports-helpful-resources-and-questions/)information sheet

* Download the [Easy English](https://engage.dss.gov.au/foundational-supports/foundational-supports-helpful-resources-and-questions/) version

The Designing Foundational Supports information sheet is also available in [13 languages](https://engage.dss.gov.au/foundational-supports/accessible-and-translated-resources/).

### General supports – an overview

Download the [General supports](https://engage.dss.gov.au/foundational-supports/foundational-supports-helpful-resources-and-questions/)information sheet

* Download the [Easy English](https://engage.dss.gov.au/foundational-supports/foundational-supports-helpful-resources-and-questions/) version

The General Supports information sheet is also available in [13 languages](https://engage.dss.gov.au/foundational-supports/accessible-and-translated-resources/).

### Frequently Asked Questions (FAQs)

These [FAQs](https://engage.dss.gov.au/foundational-supports/foundational-supports-helpful-resources-and-questions/) provide answers to common questions that might be raised by stakeholders and the community. FAQs will be updated regularly.

# Help us promote consultations about Foundational Supports

## Shell email or newsletter content

**How to use:** You can adapt and use the below copy and use it as an email or newsletter article to share with your contacts.



Have your say: Consultations underway to inform design and delivery of Foundational Supports

Foundational Supportsare additional supports for people with disability. They will sit alongside the NDIS and existing services in the community.

The Australian Government wants to hear from people with disability, parents, families and the sector to help design Foundational Supports.

There will be different types of Foundational Supports. We will be starting consultation on just some of these supports, called **general supports**. These are for all people with disability aged under 65. Depending on your interests, you can join discussions about supports like:

* information and advice
* self-advocacy
* peer supports
* capacity building.

Have your say before 30 November 2024 by:

* adding to an [online ideas wall](https://engage.thesocialdeck.com.au/foundational-supports)
* completing an [online questionnaire](https://engage.dss.gov.au/foundational-supports/have-your-say/) or uploading a [submission](https://engage.dss.gov.au/foundational-supports/have-your-say/)
* [attending an event](https://engage.dss.gov.au/foundational-supports/consultations-calendar-and-registrations/) near you or online.

Visit [www.engage.dss.gov.au/Foundational-Supports](http://www.engage.dss.gov.au/Foundational-Supports) to have your say or for more information.

## Social media posts

**How to use:** The below social media posts and tiles can be adapted and shared on your social media channels including LinkedIn, Facebook, X and Instagram. **The graphics are available as a Zip file in the email that this toolkit was distributed to and also** [**online**](https://engage.dss.gov.au/foundational-supports/foundational-supports-helpful-resources-and-questions/)**.**

### Post copy example 1

Consultation is now underway to inform the design and delivery of Foundational Supports.

Foundational Supports are additional supports for people with disability. They will sit alongside the NDIS and mainstream services in the community.

Governments are talking to people with disability (whether in the NDIS or not), families, kin, carers and supporters to get the design of these supports right.

Find out how you can have your say.

[engage.dss.gov.au/Foundational-Supports](http://www.engage.dss.gov.au/Foundational-Supports)

#### Tile and Alt Text



**Alt text***:* Image of group of young students. Text reads: Have your say on Foundational Supports. engage.dss.gov.au/Foundational-Supports

### Post copy example 2

Have your say and help shape how Foundational Supports are designed and delivered.

Foundational Supports are additional supports for people with disability. They will sit alongside the NDIS and existing services in the community.

Share your ideas and experiences by contributing to an online ideas wall, completing an online questionnaire, sending a submission or attending an event near you or online.

Have your say before 30 November [engage.dss.gov.au/Foundational-Supports](https://engage.dss.gov.au/Foundational-Supports/)

#### Tile and Alt Text



**Alt text:** icons representing the different ways people can have a say.Text reads: Foundational Supports. Have your say. Contribute to the online ideas wall. Complete an online questionnaire. Send a submission. Attend an event online or near you. Closing 30 November 2024. Engage.dss.gov.au/Foundational-Supports

### Post copy example 3

Did you know there is translated materials available to help you know more about Foundational Supports.

* Easy Read consultation paper
* Auslan consultation paper
* Information sheets in 13 languages

If you need want to request materials in other forms, you can contact the Department of Social Services [engage.dss.gov.au/Foundational-Supports](http://www.engage.dss.gov.au/Foundational-Supports)

#### Tile and Alt Text



**Alt text:** image of two people sharing information. Text reads: Help to have your say. Accessible and translated information available.  
Engage.dss.gov.au/Foundational-Supports.