



Australian Government
Department of Social Services

Have your say on the changes for people who self direct their supports



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Australian Government
Department of Social Services

The Australian Government
Department of Social Services **DSS**
wrote this.

When you see the word **we** it means
the DSS.



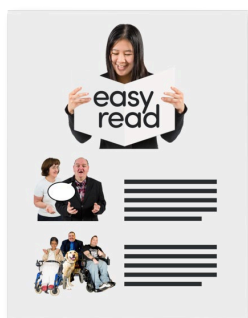
We wrote this in an easy to read way.
We use pictures to explain some ideas.

Bold

Not bold

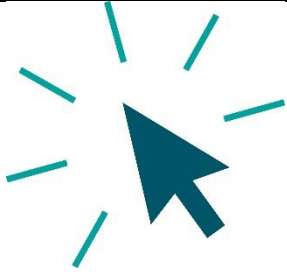
We have some words in **bold**.
This means the letters are thicker and
darker.

These are important words.



This is an Easy Read summary of
another document.

This means it has the most important
ideas.



You can look at the other document on our website.

[Self-directed supports full consultation paper](#)



You can ask for help to read this document.

You can ask

- A friend
- Family members
- A support person.



We recognise Aboriginal and Torres Strait Islander peoples as the **Traditional Owners** of the land we live on.



They were the **first people** to live on and use the

- Land
- Waters.

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About the taskforce

The government did a **review** of the NDIS.



A review is when you **check** what

- Works
- Needs to **change**.



The government put together the **NDIS Provider and Worker Registration Taskforce** after the NDIS review.

We call it the **taskforce** for short.

A taskforce is a group of people who work together to

- Give ideas
- Fix problems.



The taskforce talked with

- People with disability

The NDIS calls people who get supports participants.



- **NDIS Providers**

NDIS providers get money from your NDIS plan to help support you.



- Support workers.



The taskforce also looked at the

- NDIS review
- **Disability Royal Commission.**

We call it **DRC** for short.

What are self directed supports



People who self direct their NDIS supports pick the workers they want to **hire**.

Hire means pay them money to do work and you are the boss.



You can choose to hire

- 1 person
- Many people
- A company

Registration



The taskforce has some ideas about how to make NDIS supports

- Better
- Safer.

The taskforce thinks



People who self direct their supports should register with the **NDIS Quality and Safeguards Commission**.

We call it the **NDIS Commission**.



You do **not** need to register with the NDIS Commission if your workers work for a registered provider.



The NDIS Commission

- Makes sure NDIS providers are doing a good job
- Listens to **complaints** about NDIS services.

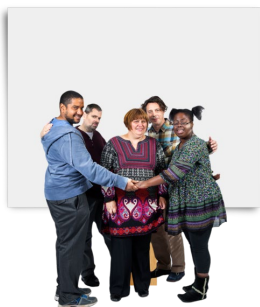


Complaints are when you tell someone they have **not** done a good job.

Everyone has the right to make a complaint.



The NDIS Commission helps people who are **unhappy** or **unsafe** with their service.



Like

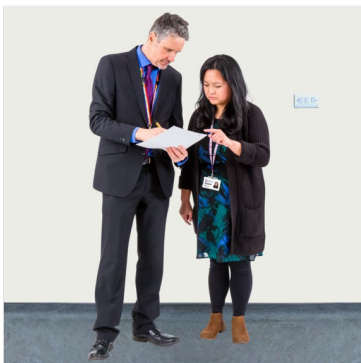
- People with disability



- Families



- Carers.



When people who self direct their own supports register the NDIS Commission would do checks to

- Make sure they are safe



- The workers are doing a good job.



You would have to follow the rules.



They include

- **NDIS Code of Conduct.**

The Code of Conduct tells everyone the way to behave.



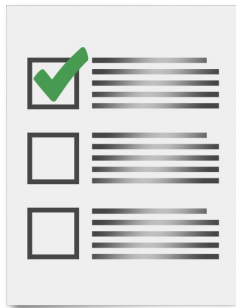
You might **not** be able to register again if you do not follow the rules.

Advanced Registration



Some people will need higher registration.

We call this Advanced Registration.



You will need it do this if you



- Live in a **group home**

Group homes are places where people with disability live together.



- Have **restrictive practices**

Restrictive practices can

- Stop behaviour
- Change behaviour.



They can stop you from

- Going places
- Doing what you want.



Restrictive practices are sometimes used to help keep you safe.

Restrictive practices must be

- Used less
- Stopped when you can.



- Have a **behaviour support plan**

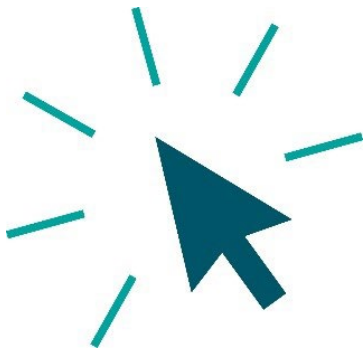
A behaviour support plan helps others to support you live a good life.



Like

- Help teach you new skills
- Cope when things are not going well.

It can help you have less or no restrictive practices.



Go to the website to read more about

- Restrictive practices
- Behaviour support plans

<https://www.ndiscommission.gov.au/easy-read-resources>

Self managed



Self managed means people with NDIS money who pay for their supports themselves.

They pay the NDIS providers.



They do **not** have someone else who pays NDIS providers.



The taskforce thinks people who are self managed should **not** need to register with the NDIS Commission.



The NDIS Commission will also help keep people who are self managed safe.

Questions



We want to know what you think about our ideas.

We have 3 questions.



1

Do you agree with what self directed support means?



2

What do you think about the rules that people who self direct their supports will need to follow?



3

What support do you think a self directed person would need to help them follow the rules?



You do **not** have to answer our questions.

You can decide.

Contact us



You can contact us if you **need more information.**



You can send us an email.

NDISRegulation@dss.gov.au



You can look at our website.

www.dss.gov.au/ndisregistrationtaskforce