



Australian Government

# Rules about NDIS supports

We want to know what you think

Easy Read version

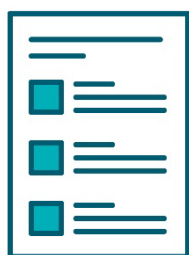


# How to use this document



We are the Australian Government.

We wrote this document.



We wrote some words in **bold**.

We explain what these words mean.

There is also a list of these words on page 19.



You can ask someone you trust for support to:

- read this document
- find more information.



This is an Easy Read summary of another document.

It only includes the most important ideas.



You can find the other document on our website.

[www.engage.dss.gov.au/ndis-supports-rule](http://www.engage.dss.gov.au/ndis-supports-rule)

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# What is changing?



We are making the National Disability Insurance Scheme better.

It is called the NDIS for short.



This document is about the NDIS Supports rule.

This rule explains what people can use their NDIS **funding** for.



Funding is money from an **NDIS plan** that pays for the supports a person needs.



An NDIS plan has information about:

- the person and their goals
- what support they need
- what the NDIS will pay for.



We want to make the NDIS Supports rule clearer.



We want to hear from people who use the NDIS Supports rule.

# Why do we want to hear from you?



We have been using the NDIS Supports rule since October 2024.

The rule includes lists of supports that people:



- can use their NDIS funding for



- cannot use their NDIS funding for.



You can find these lists on the NDIS website.

They are not Easy Read documents.

<https://ourguidelines.ndis.gov.au/would-we-fund-it/what-does-ndis-fund?>



In 2025 we will update the NDIS Supports rule.

We want to know:



- how well these lists work for you



- how we can make them easier to use.



## What have we heard so far?



We have heard from more than **7,000 people** so far.

We heard that the NDIS Supports rule helps:



- some people know what supports they can use their NDIS funding for



- some **NDIS providers** know what supports they can deliver.



NDIS providers use the money in a person's NDIS plan to support them.





We also heard that the lists of supports can be confusing.

For example, some people do not know what supports are included in day-to-day living costs.



We heard that people should be able to use their NDIS funding for more common items.

This includes common items that:



- support them the same way as NDIS supports



- cost less.



We heard that people should be able to use their NDIS funding for types of **therapy** that work well for them.



Therapy includes different types of support that can help improve how:

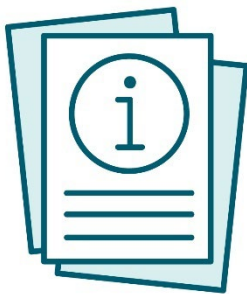
- you communicate
- you think and feel
- your body moves.



For example, **speech therapy**.

Speech therapy can help people improve how they:

- communicate
- swallow safely.



We heard there should be more information about who can provide some supports.



We heard that people who make NDIS plans can think the lists mean different things.

This can be confusing.

## Questions for you



We want to hear how the NDIS Supports rule has been working for you.



We wrote some questions for you.



How well do you understand what supports people can use NDIS funding for?



How can we make it easier to understand what items and services people can use their NDIS funding for?



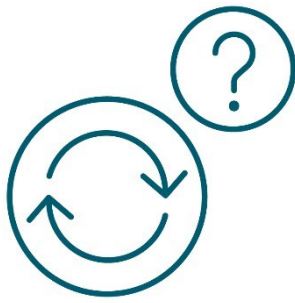
How have the lists of supports helped you know what the NDIS:

- can pay for
- cannot pay for?



What parts of the lists are hard to understand?

Can you give us some examples?



What should we change in the NDIS Supports rule?



For example, are there supports you think we should add to the lists of supports?

# How to tell us what you think



We want to hear what you think about the NDIS Supports rule.



You can choose how many questions you want to answer.



You don't have to answer all of them.





You can send us your answers in an email.

You can also send us other ideas.

Your email can include a sound or video file if you like.

[ndisconsultations@dss.gov.au](mailto:ndisconsultations@dss.gov.au)



You can fill out our online survey.

This is not an Easy Read survey.

[www.engage.dss.gov.au/ndis-supports-rule](http://www.engage.dss.gov.au/ndis-supports-rule)



You can also answer this survey over the phone.

You can call 1800 634 035

You will need to leave a message.

In the message you need to say:



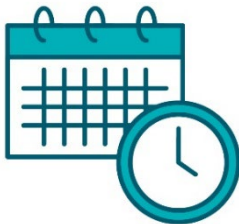
- that you want to take part in our survey about the NDIS Supports Rule



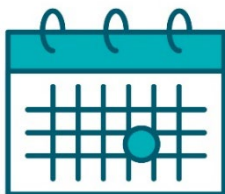
- your name



- your number



- the best time for us to call you back.



You need to send us your ideas before  
**27 July 2025.**

## Contact us



You can call us.

1800 634 035



You can send us an email.

[ndisconsultations@dss.gov.au](mailto:ndisconsultations@dss.gov.au)



You can write to us.

NDIS Consultations

GPO Box 9820

Canberra ACT 2601



You can visit our website.

[www.dss.gov.au/national-disability-insurance-scheme-review-and-reforms/changes-ndis-legislation](http://www.dss.gov.au/national-disability-insurance-scheme-review-and-reforms/changes-ndis-legislation)

# Word list

This list explains what the **bold** words in this document mean.



## **Funding**

Funding is money from an NDIS plan that pays for the supports a person need.



## **NDIS plan**

An NDIS plan has information about:

- the person and their goals
- what support they need
- what the NDIS will pay for.



## **NDIS providers**

NDIS providers use the money in a person's NDIS plan to support them.



## Speech therapy

Speech therapy can help people improve how they:

- communicate
- swallow safely.



## Therapy

Therapy includes different types of support that can help improve how:

- you communicate
- you think and feel
- your body moves.



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