



# Blended Payments Supported Independent Living

What we heard





**Australian Government**  
**Department of Health,  
Disability and Ageing**

The Australian Government Department of Health, Disability and Ageing wrote this.

We say **DHDA** for short.

When you see the word **we** it means DHDA.



We wrote this in an easy to read way.

We use pictures to explain some ideas.

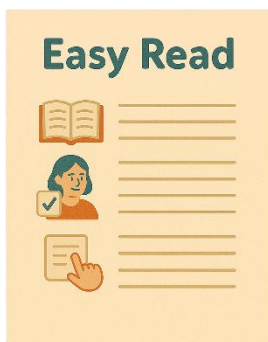
**Bold**

We have some words in **bold**.

Not bold

This means the letters are thicker and darker.

These are important words.



This is an Easy Read summary of another document.

This means it has the most important ideas.



You can ask for help to read this document.

You can ask

- A friend
- Family members
- A support person.



We recognise Aboriginal and Torres Strait Islander people as the **Traditional Owners** of the land we live on.



They were the **first people** to live on and use the

- Land
- Waters.

# Contents

What was the plan	5
What we heard	9
What we learnt	12
Outcomes from the workshops	13
Blended payment options	15
What we will do next	16

# What was the plan



The government did a **review** of the NDIS.

A review is when you **check** what

- Works
- Needs to **change**.

We call it the **NDIS Review**.



The NDIS Review was done by **independent** people.

Independent means separate to the government.



The NDIS Review wrote a report.

There were **recommendations** in the report.

Recommendations are ideas to do things better.



1 of the recommendations was to have different ways of paying **NDIS providers**.

NDIS providers get money from your NDIS plan to help support you.



The NDIS Review thinks

- **Outcome** payments will help make things better for people with disability.

Outcomes are **goals** that people finish.

Goals are things you want to do.

This means payments will be made when your goals are finished.



Outcome payments are part of **blended payments**.

Blended payments are a mix of

- Outcome payments
- **Enrolment** payments.

**Enrolment** payments are

- Having a set amount of money to pay providers to support you.



We were going to do a **research** project to check if different ways of paying made things better.

Research means

- Finding out what people think about things
- Using the information to **help others**.



The research project would test if

- Different payments support people who live in **Supported Independent Living** better.

We say **SIL** for short.



SIL is for people who need support to live in their own home.

# What we heard



We talked to

- People with disability



- **Providers**

Providers get money to help support you.

You might use money from your NDIS plan to pay them.



- Community organisations



- Disability Representative and Carers Organisations.



We did this with **co design workshops**.

Co design means working with the people who are affected by the project.

Like people with disability working on projects about disability.



A workshop is when a group of people meet to talk about something.



We had workshops from

- August 2024

To

- October 2024.



At the workshops we heard

- What outcomes were important to people
- If different ways of paying NDIS providers might help to get these outcomes.



We want to thank everyone that took part in these workshops.



# Outcomes from the workshops



There were 4 important outcomes for people who use SIL.



## 1. Choice and control over

- Your life
- The way you live in your home.



## 2. Relationships with your provider.

Making sure you are getting the supports you need.



**3.** Having good relationships with other people.

Making sure you can still visit your

- Friends
- Family.



**4.** Feeling like your house is a home.

# Blended payment options



Everyone thought it was important to know when providers had done the outcomes.

That means we know when to pay providers blended payments.



They thought a **survey** would be a good way to tell.

A survey has questions about your ideas.

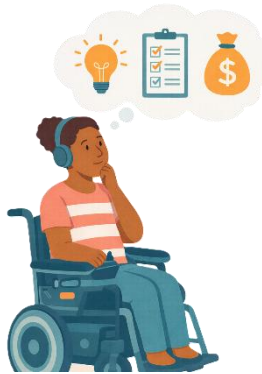


It is important for providers to be paid for things they can control.



They should **not** be paid for what they are supposed to do as part of their normal job.

# What we will do next



We will do some more thinking about

- Other ways to improve outcomes for people with disability
- Supporting people with disability to do their goals.

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June 2026.